

ARCH NET

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FREIGHT INSPECTION POLICY

ALL FREIGHT MUST BE INSPECTED AT TIME OF DELIVERY!

Dear customer,

YOU MUST INSPECT THE FREIGHT AT THE TIME OF DELIVERY AND NOTE ANY AND ALL DAMAGES ON THE BILL OF LADING!

When your freight is delivered, it is imperative you inspect each and every box for damages **BEFORE** signing the bill of lading. Any damaged freight must be noted on the bill of lading and refused at the time of delivery to avoid being charged for the damaged freight. You, the customer, will be solely responsible for paying for the damaged freight and all subsequent charges to reorder and redeliver replacement parts if damages are discovered after the material is delivered and no damage was noted on the bill of lading.

If the bill of lading is signed and does not have damages noted on it, the freight line, Arch Net and its subsidiaries will not be liable for the costs incurred to replace or repair those parts which are damaged. We have no proof the freight was damaged in transit if the bill of lading does not state that the freight was damaged. The freight line will deny all claims and ArchNet will have no recourse to hold the freight line liable for damages.

If the bill of lading is signed and no damages are noted, the freight line will claim the freight was damaged by others (i.e. the installer, etc) on site and was not the fault of the freight line.

The customer is responsible for filing the freight claim for hidden damages and the customer is responsible for all costs incurred with this process.

Thank you for your cooperation,

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